



## **"Touchless Technologies" for Public Safety**

# **Garner, NC Police implements Quatred QUICK<sup>®</sup> Interface for SunGard<sup>®</sup> Public Sector Chain of Custody module**

**"I enjoyed working with Quatred," said Chris Hagwood, East District Lieutenant of the Garner, NC Police. "They are focused on customer service and work hard to deliver a quality product. During the implementation, our Quatred representative was very knowledgeable, courteous and rapidly overcame all obstacles that were encountered."**

*Chris Hagwood, East District Lieutenant  
Garner, North Carolina Police Department*

### **The Challenge**

The Garner Police Department was seeking a means of improving the existing chain of custody process. Their primary objectives were to increase accuracy, streamline the existing processes and eliminate redundant recording of information. The manual processing took a significant amount of time and provided ample opportunity for error.



Garner was already a SunGard<sup>®</sup> Public Sector NaviLine Application Service Provider (ASP) customer. Their applications reside on servers located at SunGard<sup>®</sup> Public Sector headquarters in Lake Mary, Florida which are accessed via a secured Virtual Private Network.

### **The Solution**

Garner Police decided to implement the Quatred QUICK<sup>®</sup> Mobile Computing and Bar Coding interface. This solution is an SOA.NET based state-of-the-art solution that provides online, real-time access to chain of custody and evidence/property physical inventory functionality and provides ability to print evidence/property bar coded labels.

### **The Results**

According to Lieutenant Hagwood, Garner's auditing process is much quicker and now evidence can be checked in/out or updated without having to pull up one piece at a time. Garner Police is eager to extend mobile computing and bar coding technology to other areas in their Public Safety applications!

**Call Quatred today for a free consultation at (888) 395-8534 (press 1 for sales)**